

QUALITY AND ENVIRONMENTAL POLICY

ADING AD establishes this Quality and Environmental Policy in alignment with the organization's context and strategic direction. It serves as a framework ensuring that the delivered products and services meet the expressed and realistic requirements of users, in compliance with applicable legal regulations, standards, and other provisions. Furthermore, the Policy emphasizes the company's commitment to protecting the environment, including pollution prevention and other forms of environmental care.

The vision and goal of ADING AD are focused on the Macedonian market, aiming to remain a leader in the industry in Southeast Europe and to compete globally by providing high-quality products and services in construction: concrete and mortar admixtures, waterproofing and thermal insulation materials, construction and industrial adhesives, repairs, industrial oorings, re protection of steel constructions and electric cables, joint sealant (rigid and elastic), chemically resistant coatings and compounds.

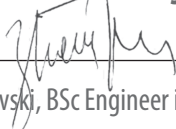
ADING AD achieves this goal through the implementation and continuous improvement of quality management and environmental management systems, in accordance with the requirements of ISO 9001:2015 and ISO 14001:2015 standards, which encompass:

- ❖ Establishing and managing processes that contribute to the satisfaction of customers and stakeholders, as well as implementing measures to enhance it;
- ❖ Achieving a leadership role by management in all processes of the quality and environmental management system;
- ❖ Actively involving employees in planning, implementing, and evaluating all activities in the processes of product and service realization and environmental activities;
- ❖ Identifying, dening, and managing processes and resources necessary for implementing, maintaining, and continually improving the quality and environmental management systems;
- ❖ Continuously improving the quality of products and services, their processes, by identifying risks and opportunities that could impact the quality of services, products, and the environment;
- ❖ Continuously enhancing technological processes to reduce and prevent harmful environmental impacts;
- ❖ Conserving natural resources and energy through controlled and rational consumption;
- ❖ Preventing the use of hazardous and harmful materials by substituting them with environmentally friendly materials;
- ❖ Making decisions based on collected and analyzed data;
- ❖ Developing partnership relationships with suppliers;
- ❖ Constantly modernizing equipment, information systems, and training employees in accordance with their professional competence, knowledge, and experience, while ensuring continuous education at all levels;
- ❖ Commitment to fulling obligations regarding compliance with environmental requirements.

Ensuring quality and continuously striving to raise awareness about quality and the environment at all levels is a priority and a constant responsibility of management and every employee.

Skopje, January 2025

ADING AD General Manager


Zoran Petrovski, BSc Engineer in Architecture